

Gellir rhyddhau'r polisi hwn yn amodol ar gytundeb Pwyllgor Cyllid, Pobl a Diwylliant (10/11/22) a / neu'r Bwrdd Lawn (13/12/22)

This policy may be released subject to Finance, People and Culture Committee (10/11/22) and / or Full Board (13/12/22) agreement



<b>Teitl:</b> <b>Title:</b>	Tuition Fees Policy
<b>Fersiwn:</b> <b>Version</b>	3
<b>I bwy mae'r Polisi hwn yn berthnasol?</b> <b>Who does this Policy Relate to?</b>	Myfyrwyr / Staff / Myfyrwyr a Staff / Arall (rhowch fanylion) Students

#### Cydraddoldeb ac Amrywiaeth / Equality & Diversity

Dolen at Gam 1 Asesu Effaith (ar Gydraddoldeb a'r Gymraeg): / Impact Assessment Stage 1 (Equality & Welsh) link:	<a href="#">Welsh and E&amp;D Impact Assessment Stage 1</a>
<i>Effaith ar yr Iaith Gymraeg</i>  <i>Mae asesiad effaith wedi'i gynnal ar y polisi hwn i ystyried ei effaith ar yr Iaith Gymraeg yn unol â Safonau'r Gymraeg (94-104) a Mesur yr Iaith Gymraeg (Cymru) 2011.</i>	<i>Welsh Language Impact</i>  An impact assessment has been carried out on this policy to consider its effect on the Welsh Language in accordance with the Welsh Language Standards (94-104) and the Welsh Language (Wales) Measure 2011.

#### Adolygu a Chymeradwyo / Review and Approval

<b>Perchennog y Ddogfen:</b> <b>Document Owner:</b>	Director of Finance		
<b>Ymgynghoriad / Consultation:</b>			
<b>Dyddiad cymeradwyo / Date Approved</b>	Cymeradwyaeth y Pwyllgor Mewnol e.e. Grŵp Diogelu / Internal Committee Approval e.g. Safeguarding Group	<i>Enw'r Grŵp a'r Dyddiad / Name of group &amp; date</i>	
	Pwyllgor Cyfathrebu a Diwylliant / Communications & Culture Committee:	19/05/21	
	Pwyllgorau'r Bwrdd / Board Committees:	Pwyllgor Archwilio a Risg / Audit & Risk Committee:	-
		Pwyllgor Cwricwlwm a Safonau / Curriculum & Standards Committee	-
		Pwyllgor Cyllid, Pobl a Diwylliant / Finance, People & Culture Committee:	2021
	Corff Llywodraethu / Governing Body:	23/06/21	
<b>Dyddiad Adolygu:</b> <b>Review Date:</b>	16/06/24		

Anfonwch y ddogfen wedi ei chymeradwyo i'w chyfieithu gan ddefnyddio'r [Ffurflen Cais Cyfieithu](#)  
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Rhifwch bob adran a pharagraff  
Please number each section and paragraph

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## 1. **Scope**

- 1.1. In accordance with the Learning and Skills Act 2002 (the Act), the college has a duty through Welsh Government (WG) to secure:
  - 1.1.1. The provision of proper facilities for: education (other than higher education) suitable to the requirements of persons who are above compulsory age but have not attained the age of 19
  - 1.1.2. The provision of reasonable facilities for: education (other than higher education) suitable to the requirements of persons who have attained the age of 19 and associated training and organised leisure time as defined in the Act.
- 1.2. In so doing, the college will seek to provide a schedule of fees and concessions which will encourage participation and inclusion in education and training, whilst ensuring that the college protects its assets and make best use of public funds, and ensures financial security.
- 1.3. The policy will all also assist in individual courses, and our overall provision, maintaining financial viability.
- 1.4. This fees policy is required to ensure a fair and consistent approach is adopted for the charging of fees to learners at Coleg Cambria.
- 1.5. For the majority of applicants our full time courses are free with funding provided by the Welsh Government, although Learners may be required to purchase kits, equipment or uniforms for certain courses. If a Learner is not a UK/EEA national with settled status or has not lived in the UK for the last 3 years they may be required to pay course fees to study with us. This will be assessed on an individual basis during the admissions process.

## 2. **Policy Statements**

- 2.1. The Tuition Fee and Refund Policy will inform staff; students and any other stakeholder how course fees and refunds are managed and delivered. It will provide a means of communicating how the aims of the College's strategic and operational plans relate to fee charges. The College uses its evaluation findings for future strategic planning and the planning of continued improvements for fee charges and administration.

## 3. **General Principles**

- 3.1. Course fees will be reviewed every year and will be available on the college website. Course fees are charged for each year of study within the institution.

- 3.2. The college will endeavour to run all classes on time and to schedule. In the event of an act of nature or third party where classes need to be cancelled to ensure the safety of students and staff, refunds will not be given.
- 3.3. If the college cancels a course, full refunds will be available.
- 3.4. All learners aged under 16 on the 1st August of the academic year must be referred to a member of the curriculum Directorate Team before enrolment is discussed with the learner.
- 3.5. Fees must be paid at the time of enrolment unless otherwise agreed by the College. Any learner who enrolls on a college course and then subsequently fails to make payment will be excluded from the course.
- 3.6. Fees can be paid by cash, cheque, debit/credit cards, employer Invoice (supported with letter of authorisation) and Student Finance Wales/Student Loans Company following receipt of a student's financial notification.
- 3.7. Fees will be collected at the start of the academic year but will be ongoing as necessary to take account of differing start times and roll on/roll off courses. Teaching staff will not be involved in collecting fees and handling money, but they will be expected to convey information to learners in classes regarding fees.
- 3.8. Course fees/deposits are not automatically transferable from one term/year to another or from one person to another.
- 3.9. The college reserves the right to pass on any overdue debt to a third party debt collection agency.
- 3.10. Welsh for Adults courses delivered by the College on behalf of the National Centre for Learning Welsh will follow the principles of the National Centre's *Fees and Discounts Policy*.

#### 4. **Further Education Learners**

- 4.1. Further Education Institutions are not allowed to charge tuition fees to under 19 learners on Welsh Government funded courses. Part time under 19 learners are eligible to pay examinations and registration fees.

#### 5. **Fee Remissions**

- 5.1. No fees will be charged for a full time Coleg Cambria FE learner attending a GCSE Maths or English course.
- 5.2. For any other additional further education part-time course, unless the part-time course forms part of the full-time Learning Area Program, fees may be chargeable.
- 5.3. Under 19s will not be charged tuition fees but will be charged any additional fees. Information about additional costs can be found at [www.cambria.ac.uk](http://www.cambria.ac.uk)

- 5.4. Learners, depending on their circumstances and the course, may be entitled to a Fee Waiver. Further details on eligibility for Fee Waivers are available at [www.cambria.ac.uk](http://www.cambria.ac.uk)
- 5.5. Learners should be aware that Fee Waivers apply only against Tuition Fees. All other fees remain payable.
- 5.6. Fee waivers DO NOT apply to designated commercial courses or enhanced fee courses where the learner is over 19 years old.
- 5.7. Those learners who do not qualify for a Fee Waiver may still be entitled to access other means of Financial Support, details of which are available at [www.cambria.ac.uk](http://www.cambria.ac.uk)
- 5.8. Fees are generally payable at the commencement of each year of study. Exceptions to this general rule are identified in the prospectus.
- 5.9. Formal evidence of eligibility for concessionary fees will be required on enrolment. Some courses do not have concessionary rates – these exceptions will be shown in the course guide.

## 6. Instalments

- 6.1. Course fees over £400 are eligible for instalments - learners pay 25% at enrolment and three subsequent direct debit payments of 25%.
- 6.2. Where the course duration is 10 weeks or fewer, students must pay in full at the time of enrolment.
- 6.3. Any deferred payment plans must be agreed and signed for by the student and college staff prior to enrolling and starting classes.
- 6.4. Instalments are not available for learners that have been withdrawn for non-payment of fees.

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## 7. Refunds

7.1. The following table details the circumstances in which a refund of fees may be due:

<u>Reason</u>	<u>Refund</u>	<u>Notes</u>
Learner who withdraws within the first 4 weeks of a 30+ week course.	Yes (see notes opposite)	Refund less an administration charge of £50. The learner will also be liable for examination/registration fees if the college has already paid these.
Course is cancelled by Coleg Cambria.	Yes (see notes opposite)	No administration fee will be charged.
For courses less than 30 weeks.	No (see notes opposite)	No refund unless course cancelled by Coleg Cambria
Learner withdraws before the course starts in full.	Yes (see notes opposite)	Refund less a £50 administration fee, will be considered following a request in writing to the Director of Finance. This request must be received at least five working days prior to the start date of the course.
Learner withdraws after 4 weeks	No	

## **8. Higher Education Learners**

- 8.1. For HE courses that operate as part of a franchise agreement, the financial regulations of the partner organisation will apply.
- 8.2. Learners are charged annual tuition fees. Learners must agree the method of payment of tuition fees at enrolment, at which time the college will confirm the necessary procedures and timescales for payment. There is no remission available for Higher Education learners.

## **9. Methods of Payment**

### **9.1. Student Finance - Tuition Fee Grants/Loans**

- 9.1.1. Full-time HE students and first year part-time HE students in receipt of financial support must provide a copy of their financial notification letter at enrolment. The notification states the contribution paid by SFW/SLC towards a student's tuition fees. Any remaining fees need to either be paid in full or via instalments, dependent on the amount.
- 9.1.2. Continuing part-time students applying for financial support need to bring their partially completed PTG1 application form to enrolment (the College will complete Section 6 of this form). Following application students must provide the college with a copy of the financial notification within 60 days of enrolment. This states the amount of fee grant the student will receive. Any remaining fees need to either be paid in full or via instalments, dependent on the amount. Failure to provide the financial notification within the 60 days will mean the student becomes liable for the full tuition fee.

### **9.2. Sponsors**

- 9.2.1. If a sponsor is paying the fees, the learner must provide written evidence certified by the sponsor at enrolment. If the sponsor later refuses to pay, the learner will be liable for any outstanding fee. Sponsors will have 30 days from the date of invoice to pay. If after a further 30 days the sponsor has still not paid/refused to pay, the student is invoiced. Instalments are not offered to Sponsors for Higher Education learners.

### **9.3. PLA**

- 9.3.1. Course fees paid via a Personal Learning Account (PLA) are funded by the Welsh Government (WG) and therefore there is no payment made to or by the individual Learner. Fees are paid by WG directly to the College and therefore no refunds will be given.

#### **9.4. Refunds/Adjustment to Fees due to Withdrawal**

- 9.4.1. The college recognises that, following enrolment, learners may wish not to pursue their study for a variety of reasons, which may not have been apparent prior to enrolment. In recognition of this, students who withdraw within four weeks of the start of their course will be entitled to a full refund of fees subject to any evidence of fraud or illegal acts or other outstanding debts to Coleg Cambria.
- 9.4.2. If the student withdraws after the first two weeks, their liability for fees is dependent on their fee status, their franchising university regulations and the date of withdrawal. Learners are advised to check their actual liability with the college/franchising university.
- 9.4.3. It is the learner's responsibility to ensure they are withdrawn from the programme, by completing a withdrawal form with the course tutor. As the fee charged is dependent on the last date of attendance, specific attention should be paid to the date of withdrawal.
- 9.4.4. Requests for Refund should be in writing to the Finance Department, Coleg Cambria or to the partner university if fees paid direct.
- 9.4.5. Tuition fee refunds will only be made to the original fee payer. If fees have been paid by a parent, spouse, partner, sponsor or employer, then the refund will be made to the relevant payee.
- 9.4.6. Learners who have taken out a tuition fee loan will not be entitled to a refund directly from the college. Coleg Cambria will notify the SFW/SLC of the student's tuition fee liability and the SLC will amend the learner's tuition fee loan liability accordingly.

#### **9.5. Non-payment of course fees**

- 9.5.1. Learners who do not pay their course fees may be asked to leave their course. Failure to pay any charges made to learners by the College for any goods or services provided may result in court action being taken to recover the sums outstanding. Debts may be passed to a debt recovery agency for collection.
- 9.5.2. Failure to pay course fees may also lead to exclusion from examinations until all outstanding fees have been paid.

#### **9.6. Commercial Courses**

- 9.6.1. Individuals must pay course fees at the time of booking the reservation.
- 9.6.2. There are no remissions or instalment plans available for commercial courses.
- 9.6.3. If a place on a course is cancelled within 10 days of the start date the college will be unable to refund the fee.



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### **9.7. Course Cancellation/rescheduling**

- 9.7.1. If the College cancels a course, or the course does not start due to non-viable group size, every effort will be made to offer an alternative. If no suitable alternative is available, a full refund will be given.
- 9.7.2. If the College reschedules a course for a different time, day or change of site and this is not convenient for the learner, a full refund will be given.
- 9.7.3. No refund will be given for a change of tutor.